

# For Single-parent Families

Koto City  
Tourism Mascot  
"Hiro-kun"



## Counseling Service

### Parent-child Counseling

**Contact** Protection First Division, Welfare Office ☎: 3645-3106 FAX: 3647-4917  
Protection Second Division, Welfare Office ☎: 3637-2707 FAX: 3683-3722



Parents' Independence Support Staff offer help with solving various problems, including finance and schooling for single parent families.

### Counseling about child support

**Contact** Child Support Counseling Support Center ☎: Toll-free number 0120-965-419 ☎: 3980-4108

A Ministry of Justice service offering assistance with child support and visitation.



## Economic Support

### Child-rearing Allowance

**Contact** Benefit Payment Section, Families with Children Support Division ☎: 3647-4754 FAX: 3647-9196

### Rearing Allowance

#### ■Eligibility

Allowance distributed to single-parent families or to ones in similar situations.

•For those who are taking care of children who satisfy one or more of the following conditions and who have not yet reached the first March 31st after his/her 18th birthday:

- (1) Parents have divorced
- (2) Born outside of marriage
- (3) A parent has passed away/is missing
- (4) Neglected by a parent continuously for more than a year
- (5) A parent has received a domestic violence protection order from the court
- (6) A parent has been imprisoned for more than a year due to laws or regulations
- (7) A parent has a severe disability\*

\*Please contact for more details.

#### ■Monthly amount

•¥13,500 per eligible child

### Disability allowance

Allowance distributed to those taking care of children with special needs.

#### ■Eligibility

•For those who are taking care of children who satisfy one or more of the following conditions and who are under 20 years of age:

- (1) Children with 1st - 2nd-grade physical disability certificate
- (2) Children with 1st - 3rd-level Ai no Techo
- (3) Children with brain paralysis or progressive muscular atrophy

#### ■Monthly amount

•¥15,500 per eligible child



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## Dependent Child Allowance

**Contact** Benefit Payment Section, Families with Children Support Division ☎: 3647-4754 FAX: 3647-9196

### ■ Eligibility

Allowance distributed to single-parent families or to ones in similar situations.

• For those who are taking care of children who satisfy one or more of the following conditions and who have not yet reached the first March 31st after his/her 18th birthday (or who are under 20 years old in the case of moderate to severe disabilities)

- (1) Parents have divorced
- (2) Born outside of marriage
- (3) A parent has passed away/is missing
- (4) Neglected by a parent continuously for more than a year
- (5) A parent has received a domestic violence protection order from the court
- (6) A parent has been imprisoned for more than a year due to laws or regulations
- (7) A parent has a severe disability\*

\*Please contact for more details.

• When the registering person or the child can receive public pension, etc, the difference will be given if the childcare support allowance is bigger.

### ■ Monthly amount

• First eligible child: ¥10,180 to ¥43,160

• Second eligible child: Additional ¥5,100 to ¥10,190

• Third eligible child and onward: Additional ¥3,060 to ¥6,110 each

\*These amounts change depending on the income of the applicant in the previous year or the year before.

\*When the accreditation period surpasses 5 years, the allowance may be cut in half.



## Medical Aids for Single-parent Households

**Contact** Benefit Payment Section, Families with Children Support Division ☎: 3647-4754 FAX: 3647-9196

Medical certificates will be given to the guardians (caregivers) and children of single-parent families or those in the similar situations and who are taking care of the children not yet reached the first March 31st after their 18th birthday (under 20 years old in the case of moderate to severe disabilities). Part or all of the cost of your individual contribution towards medical expense will be covered when you present your health insurance card at a medical institution.

\*The eligibility is the same as Child-rearing Allowance and Dependent Child Allowance. See here for more details



## Basic Pension for the Bereaved

**Contact** Pension Section, City Residents Division ☎: 3647-1131 FAX: 3647-9415

When a person who was in the national pension system passes away, the spouse with children or the children of the deceased will receive aid (The term children refers to those who have not yet reached the first March 31st after their 18th birthday, or those under 20 years old if they have 1st or 2nd grade disabilities as stated by the Pension Act. Other conditions apply).

You can check more detailed information here.



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## Employee's Pension for the Bereaved

**Contact** Koto Pension Office 5-16-9 Kameido ☎: 3683-1231 FAX: 3681-6549

When a person who was a member of an employee pension system passes away, the spouse with children or the children of the deceased will receive the employee's pension for the bereaved in addition to the basic one (The term children refers to those who have not yet reached the first March 31st after their 18th birthday, or those under 20 years old if they have 1st or 2nd grade disabilities as stated by the Pension Act.)

## Loans of Single-parent Welfare Funds

**Contact** Protection First Division, Welfare Office ☎: 3645-3106 FAX: 3647-4917  
Protection Second Division, Welfare Office ☎: 3637-2707 FAX: 3683-3722

12 different types of welfare funds, such as living expense funds and educational funds for single parents supporting their children of age under 20 years old, are offered on loan.

You can check more detailed information here.



## Independence Support

### Job and Independence Support for Single-parent Families

**Contact** Protection First Division, Welfare Office ☎: 3645-3106 FAX: 3647-4917  
Protection Second Division, Welfare Office ☎: 3637-2707 FAX: 3683-3722

Pre-counseling with the Welfare Office required.

Conditions apply, such as whether you receive Dependent Child Allowance or are at a similar income level etc.

◇Single-parent family independence support program plans

Single-parent family independence and job support staff at the welfare office will create independence support plans catered to the client's situation and needs, and help job hunting based on the plans in cooperation with Hello Work.

◇Single-parent family higher-level job training encouragement aid

Training encouragement aids will be given to those who go through a year or more of training at facilities to earn certificates that enable single parents to get higher-level jobs. Completion support aids will be given after completion of the curriculum.

◇Single-parent family independence support educational training aid

Independence support educational training aid will be given to single parents when they take educational training courses for job-hunting.

### Hello Work (public job-placement office)

**Contact** Hello Work Kiba (Kiba public job-placement office,) 2-13-19 Kiba ☎: 3643-8609

The Hello Work Kiba supports your job searching. We can provide up-to-date employment information, and information on "Hello Training" (Public Job Training) to those who want to get a qualification or to improve job skills. Not only we support you in claiming unemployment insurance benefits but also we support you in getting new job early by job counseling, introducing jobs, and giving advices in preparing job applications and correcting documents (employment counseling and employment placement).



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## Koto Young and Women Job Center

**Contact** Koto Young and Women Job Center Camellia Plaza 9F, 2-19-1 Kameido  
☎: 03-5836-5160 FAX: 03-3637-2351  
URL: <https://koto-shigoto.jp/>

The facility supports job-hunting for those who want to work in Koto City and personal employment of companies in Koto City. A job seeker using the center can consult a dedicated carrier advisor, and the advisor supports job hunting based on a situation of the job seeker (full-time employee, contract employee, part-time employee, side job, etc.). The seminars useful in job hunting and after getting job are also held periodically.

### ■Requirements

Registration is required when you use the Job Center for the first time.



## Other Support

### Mother-child Life Support Facilities

**Contact** Protection First Division, Welfare Office ☎: 3645-3106 FAX: 3647-4917  
Protection Second Division, Welfare Office ☎: 3637-2707 FAX: 3683-3722

Facilities that admit single-mother families with children under 18. These facilities are targeted those who need temporary help to stabilize everyday life, and who anticipate to be self-sufficient within 2 years. You can check more detailed information here.



### Metropolitan Public Housing

**Contact** Tokyo Housing Supply Public Corp. Metropolitan Public Housing Application Center ☎: 3498-8894  
URL: <https://www.to-kousya.or.jp/toeibosyu/>

- ◇Preferential treatment system for metropolitan public housing for single-parent families (higher chance of being chosen)
- ◇Point-based system for metropolitan public housing for single-parent families (Places given in the order of severity of poverty based on document and examinations of the situation.)
- ◇Special metropolitan public housing fee discount for single-parent families



### City Public Housing

**Contact** Housing Management Section, Housing Division ☎: 3647-9464  
URL: <https://www.city.koto.lg.jp/kurashi/sumai/moshikomi/kue/index.html>

- ◇Special city public housing discount for single-parent families available.
- ◇Application information will be available on 'Koto-kuho' and the Koto City website when spaces are open up (application periods scheduled for June and December)  
Places will be given based on lotteries, no preferential treatment.



### Private housing rental assistance (Residency aid)

**Contact** Housing Guidance Section, Housing Division ☎: 3647-9473

Assistance is offered for single parent households in Koto City who need to find a new place to live due to reasons like eviction or rent increases. After temporarily having a consultation at the city office, you will receive guidance on vacant properties at either a counter at the city office (Tuesdays every week, reservations only) or at a participating real estate agent. There is a support system to cover part of the contract payment once a contract has been signed (income restrictions and more apply).

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## ■ Requirements

- ① Living in Koto City (Those whose parents live in the city and who want to move close to them are not eligible)
- ② Family made up of a single parent and children under the age of 18
- ③ Family must be able to live on their own
- ④ Having trouble with housing
- ⑤ Someone can act as a guarantor (There is a loan guarantee system)

## Toei Transportation Free Tickets

**Contact** Benefit Payment Section, Families with Children Support Division ☎: 3647-4754 FAX: 3647-9196

The receiver of Dependent Child Allowance or any one member of the same household is eligible for free tickets for the metropolitan bus, Toei subway, Toden, and Nippori Toneri Liner.



■ **Required document** Dependent Child Allowance certificate

## Discount on JR Commuter Pass

**Contact** Benefit Payment Section, Families with Children Support Division ☎: 3647-4754 FAX: 3647-9196

A 'qualification certificate' and 'ticket purchase certificate' will be issued to households receiving Dependent Child Allowance, which offers a 30% discount on JR Commuter Passes.



### ■ Required documents

- ① Dependent Child Allowance Certificate
- ② Photograph of the purchaser (taken within the past 6 months, 4 cm x 3 cm in size)
- ③ Personal stamp

## Reduction and Exemption of Metropolitan Water Bill

**Contact** Metropolitan Waterworks Bureau Koto Service Office 1-7-2 Shinsuna  
☎: 5633-9053 FAX: 3640-4398



Recipients of Dependent Child Allowance and Special Dependent Child Allowance are exempted from the basic water bill.

### ■ Details on reduction and exemption

Water charge An amount obtained by multiplying 110/100 to total sum of the basic fee and usage fee per one month up to 10m<sup>3</sup>

Sewerage charge One month of usage fee, up to 8m<sup>3</sup>

### ■ Documents to bring to the Waterworks Bureau Service Office

- ① Certificate of Dependent Child Allowance or Special Dependent Child Allowance
- ② seal

\*Please also bring something that has the customer number written on it (meter inspection slip or bill) along.

## Exemption from Collection Charge for Fee of Bulk Trash

**Contact** Bulk Trash Reception Center ☎: 5296-7000 Mon. -Sat. 8 a.m. -7 p.m.  
URL: <https://sodai.tokyokankyo.or.jp>



Recipients of Dependent Child Allowance and Special Dependent Child Allowance living in Koto City are exempted from collection fee of bulk trash etc. with registration. Application can be made only phone.

